The Future of Work

How Do We Lead and Thrive in a "Workquake"?







The Washington Post

Democracy Dies in Darkness

Why America has 8.4 million unemployed when there are 10 million job openings

The economy is undergoing massive changes. There's a big mismatch at the moment between the jobs available and what workers want.



/XIOS

"The great resignation": Upwards of 40% of workers are thinking about quitting their jobs

HOME > ECONOMY

The record number of workers quitting is now in its third month, and it looks here to stay

Juliana Kaplan and Andy Kiersz Aug 9, 2021, 10:24 AM









VIDEO

WORK

'I'd rather bet on myself': Workers are quitting their jobs to put themselves first

Published Thu, Jun 24 2021·1:00 PM EDT • Updated Fri, Jun 25 2021·9:47 AM EDT











The New York Times

Surge in start-ups is a surprise in the pandemic economy.

Work

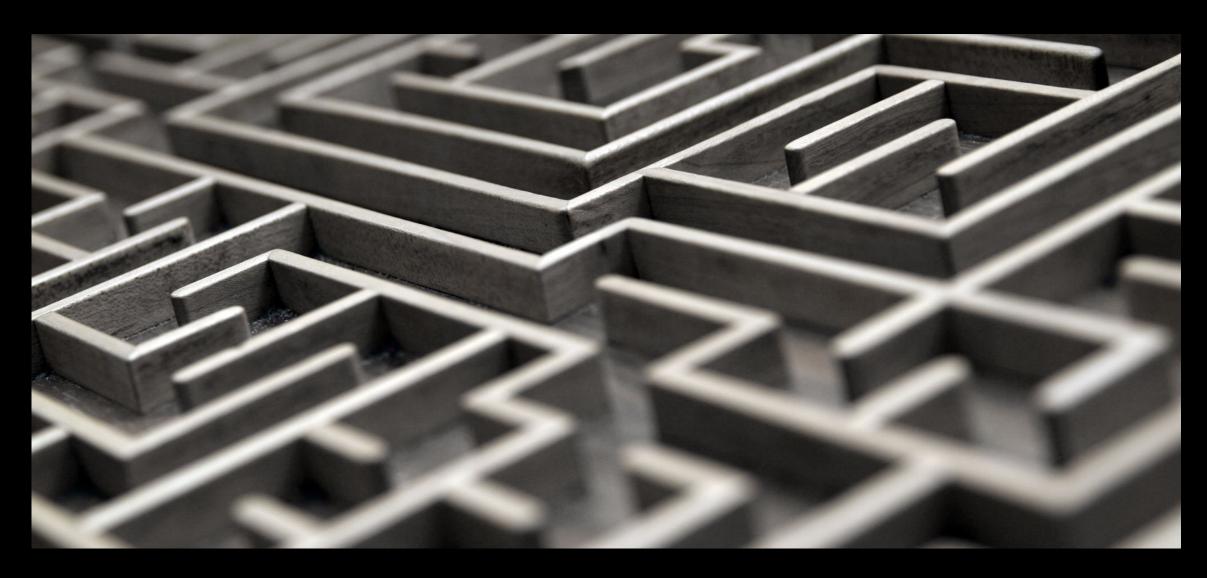
Employees Are Quitting Instead of Giving Up Working From Home

The drive to get people back into offices is clashing with workers who've embraced remote work as the new normal.





THE FUTURE IS MORE UNCERTAIN THAN EVER





MORE THAN ONE MILLION COPIES SOLD

BUILT TO WIN NOW

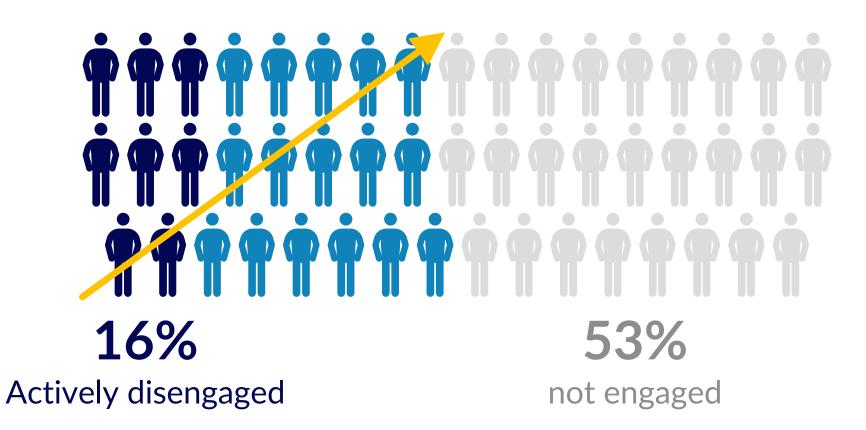
JIM COLLINS

(Bestselling author of GOOD TO GREAT)

JERRY I. PORRAS

Employee Engagement

According to a 2020 Gallup survey:



Tenure of Employees



Nobody believes this trend will change...















KODAK





























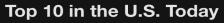












Home TV Shows Movies New & Popular My List Choosing a Job...a Career...













New on Netflix













Worth the Wait













Coming This Week



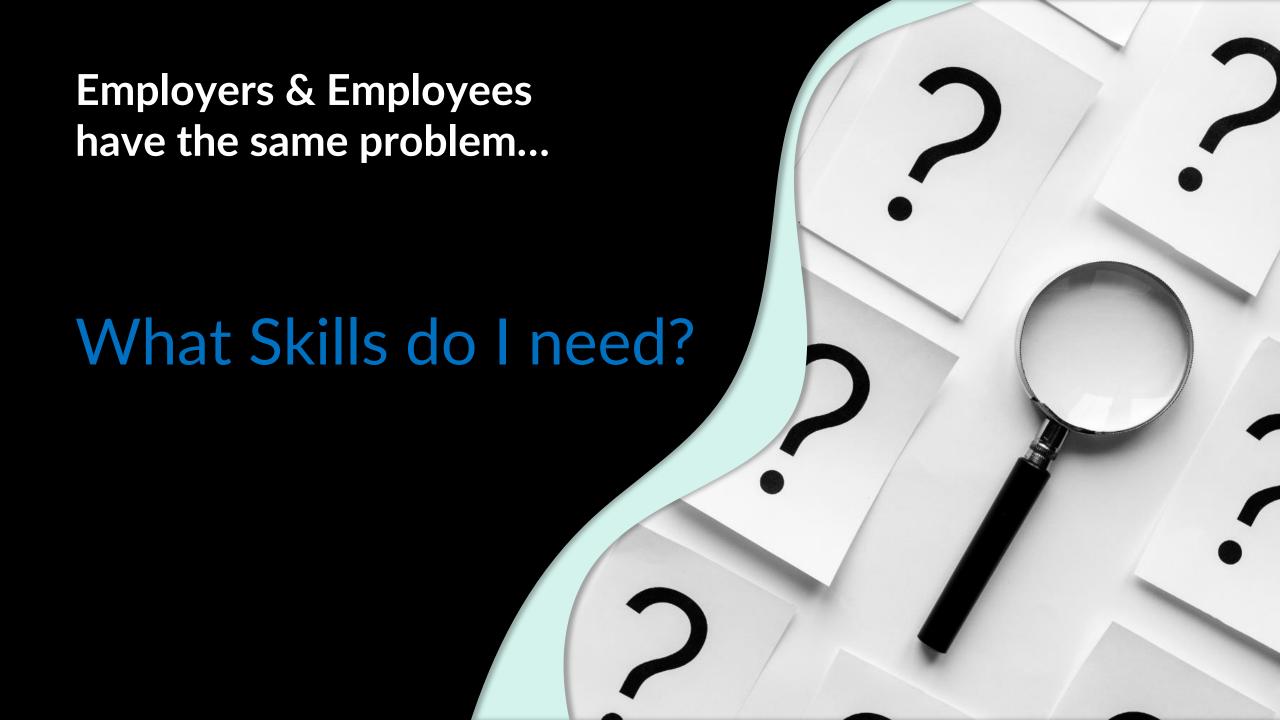














We are Confusing and Scaring the Workforce!

12 jobs by age 50 held by the avg. worker today.

65% of Students today

will be in jobs that don't yet exist are increasing.

~50% jobs to be lost due automation.

60% Jobs in 2030 Haven't been invented yet.

Digital Transformation will lead to massive job losses



*Data from: Bureau of Labor Statistics, World Economic Forum, Deloitte, Pew Research Ctr, Motley Fool, & more



How Do We Prepare People for a Complex World?



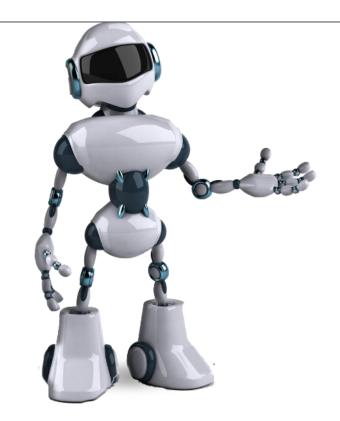
"Our #1 Challenge is DISTRACTION"

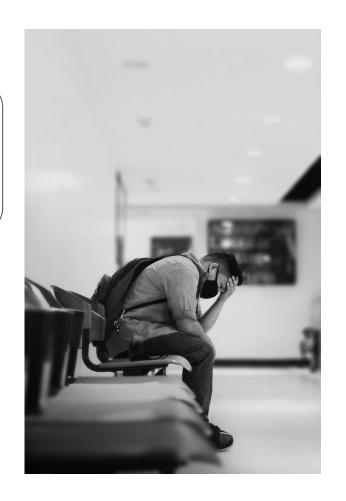
-SVP Learning & Development

When You Say



"Digital Transformation"



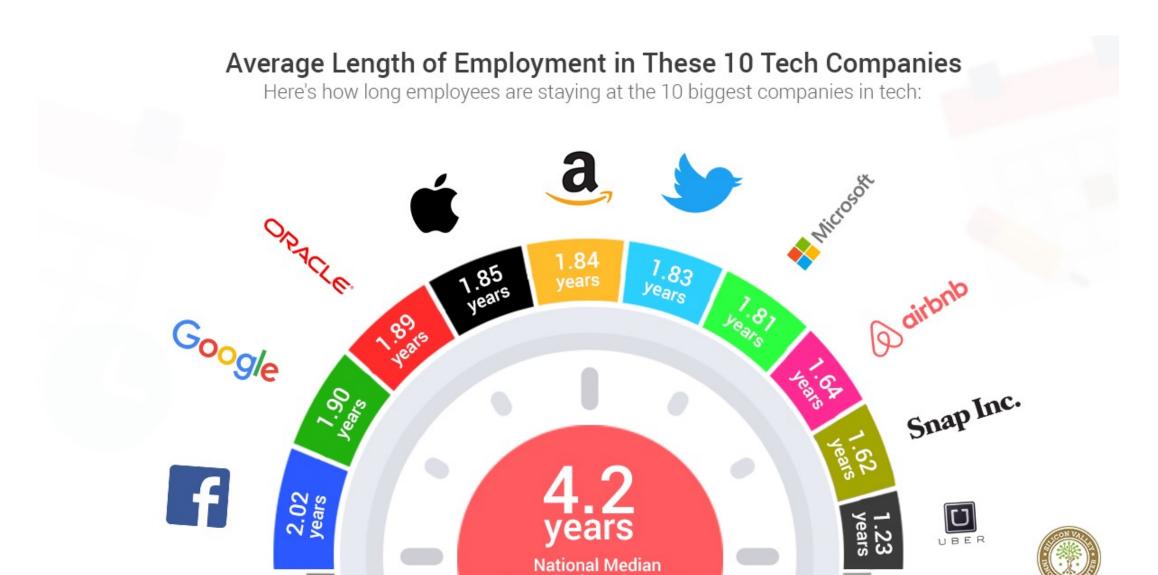








Cultures of Change Have a Competitive Edge Today



Median Tenure

Market Cap



2.3 Yrs

\$556 B



3.4 Yrs

\$427 B



4.8 Yrs

\$48 B



5.8 Yrs

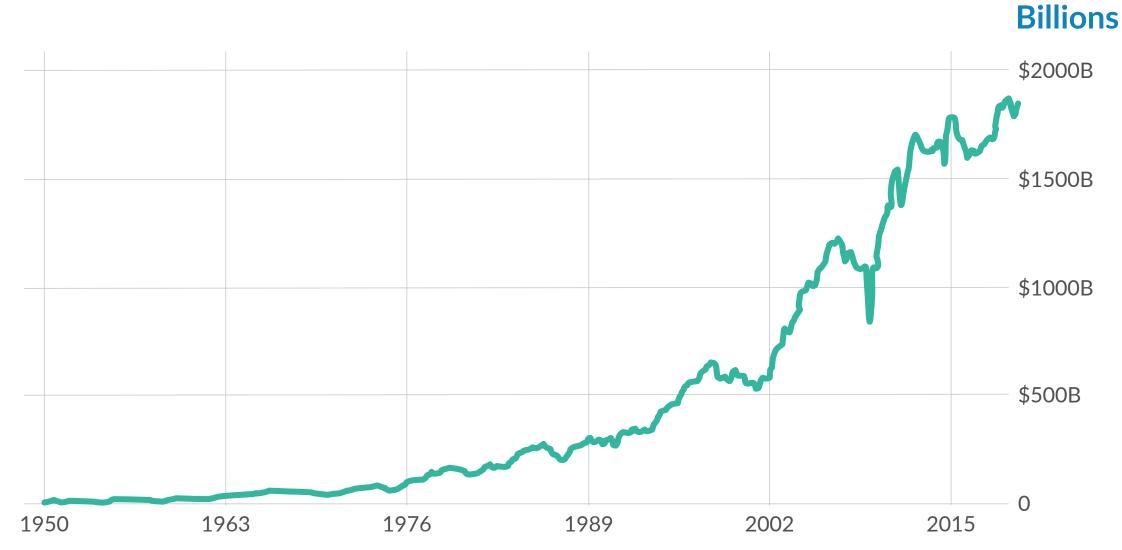
\$51 B



6.7 Yrs

\$220 B

US Corporate Profits



Source: TRADINGECONOMICS.COM | U.S BUREAU OF ECONOMICS ANALYTICS. & Jenny Dearbourn 2019

Our Leadership Operating System Needs an Upgrade



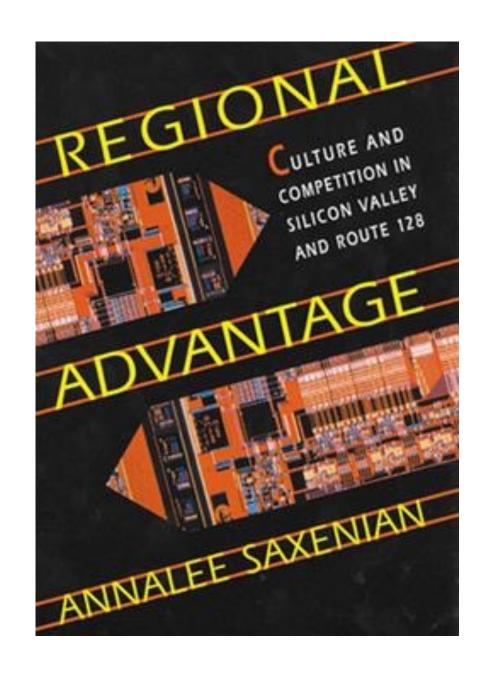
WE HAVE A BROKEN MODEL OF WORK!



Benefits of a Fluid Workforce

What part of the world is seen as most innovative?

What part of the world has the highest turnover?



We are in Transition

The Best Practice today is

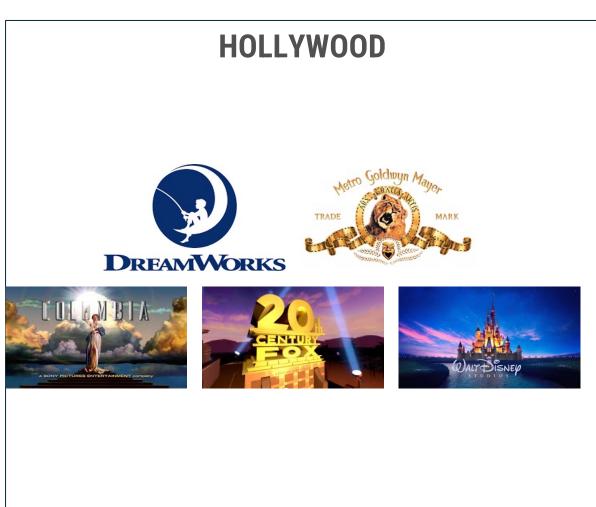
Experimentation

We don't know how customer needs will shift
We don't know what will work for our workforce
We don't know what optimal productivity looks like



Consider Existing Models





A New Model for Work and Careers



purpose

By AINE CAIN

them one simple question: "Is this ing leaving the company "I do this with myself, too, and I force them to do it with me," he said. on-one conversation about "It's kind of excruciating. People will naturally, without really thinking at Spotify. The reason? wanted "more influence, br about it, say yes. But after a while want to do the work of lead you get to if that's true, real passion." people." This facet of the company's culture may contribute to certain high-"I said to him, look, y sit on the sidelines and end level departures. Fast Company retrol," Ek said. "You're going ported on Tuesday that CMO Seth to take the responsibility the Farbman and vice provident

Enlightened Leadership



Hard Decisions Delivered with Humanity



Alumni Strategy



Retain Our **Employees**ps



Change Your Recruiting Slogan?

STAY HERE BECAUSE

I WILL HELP YOU LEAVE

"We cannot promise the future is stable, but we will make you better for tomorrow."

Los Angeles Times

Column: Why the 'great resignation' of 2021 is a sign of hope



Megan Witherspoon • 2nd

VP Communications at Altria • Mom • Relentlessly Optimistic • I'd rather...

I DO care that your daughter is home with yet another ear infection.

I DO NOT care that you'll be offline for 2 hours this afternoon for her doctor's appointment.

I DO care that your ailing mom needs hands-on care and her facility is understaffed.

I DO NOT care if you need to work asynch this week between meals, medications and visiting hours. 89

I DO care that a bus driver shortage means you don't have reliable transportation for your son.

I DO NOT care if you need to get back to me in an hour after picking him up from school,

I DO care that your dog is puking all over your rug right now.

I DO NOT care if you need to jump off our call to rush him outside and clean up the mess .

Human Centered

Leadership

I DO care that you desperately need to get out of your house because you've been cooped up far too long.

I DO NOT care if you'd like to work from the office for a few days, or from Florida for a week.

I DO care that you haven't taken your vacation time, because I know you need a break.

I DO NOT care if that means asking for help so you can disconnect without missing a deadline.

In short...

I DO care about YOU and the things you care about.

I DO care that you deliver quality work and perform at your best.

I DO NOT care when, where or how you get your work done.

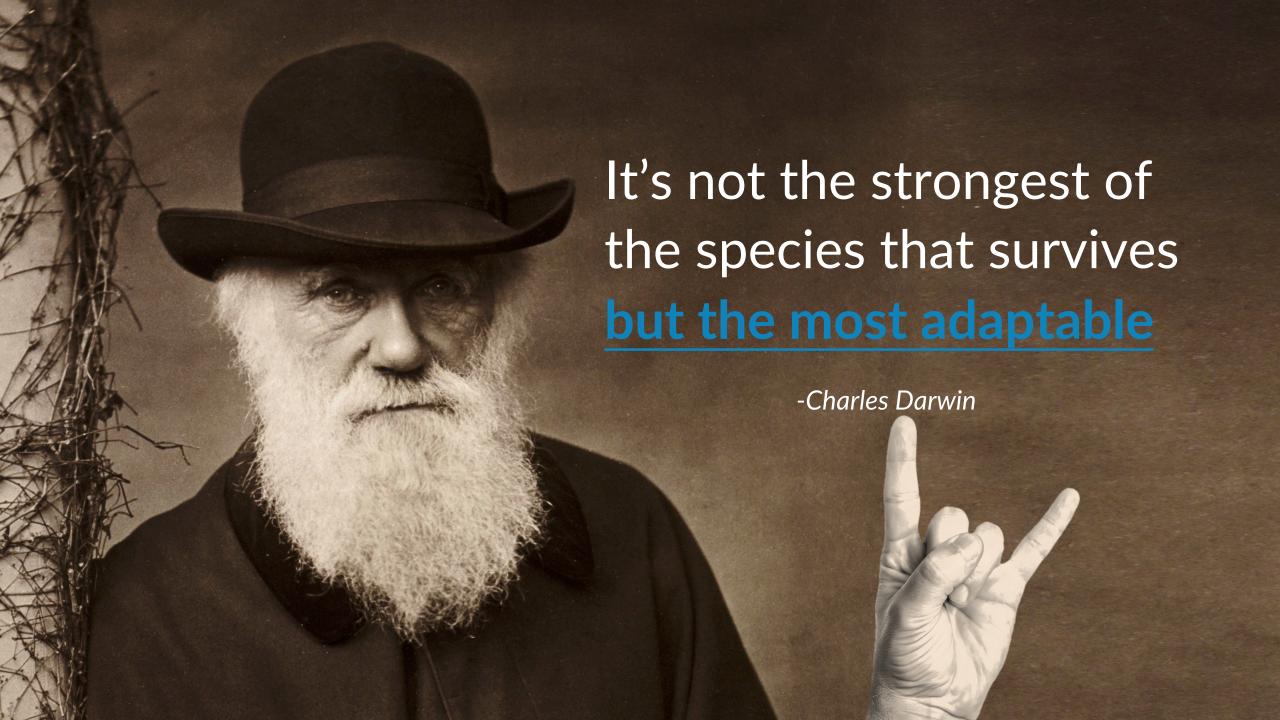
#flexibleworking #balance #peakperformance #pandemiclife





Like ☐ Comment → Share ◀ Send





Innovation Happens During Recessions









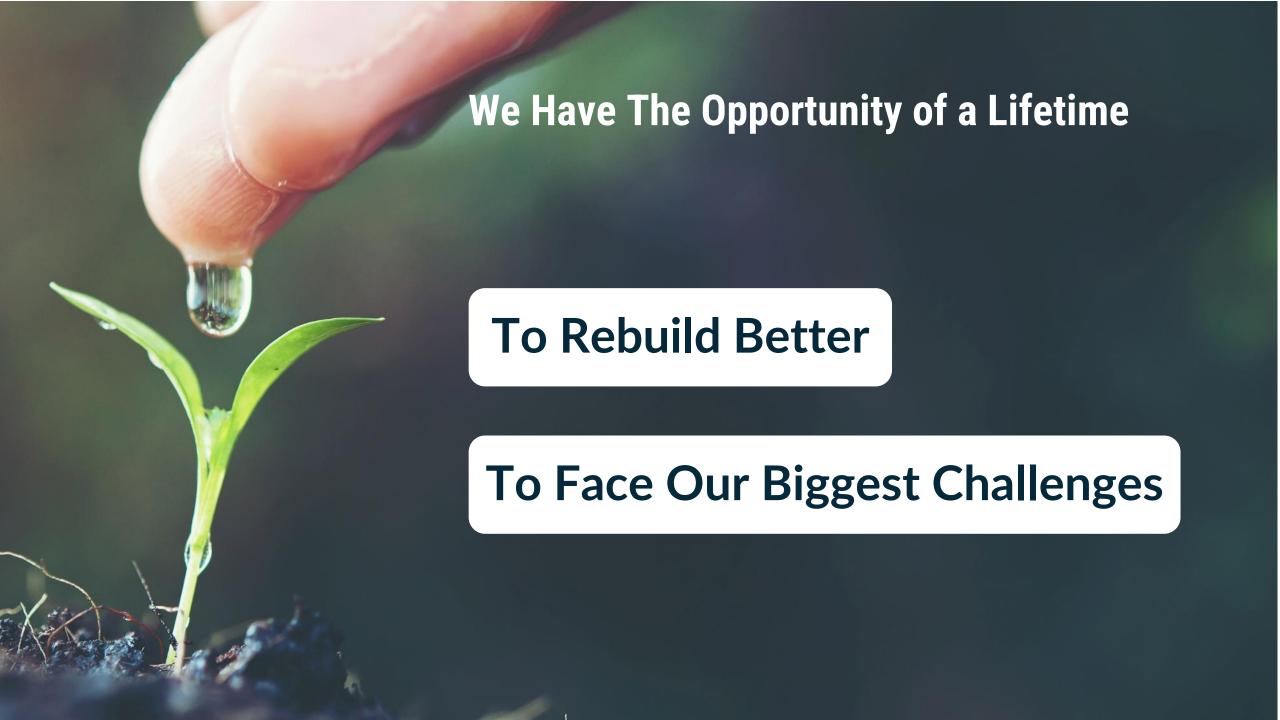








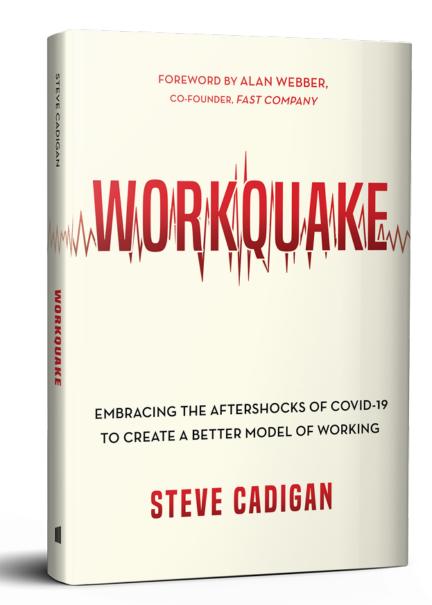
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Questions?