

● Step Up to Supervisor

September 20-21 and October 25, 2018 Durango, CO

When the Front Line is focused, responsible, accountable and solves problems on their own, the results show up in improved quality, productivity, customer service and profits.

As a Supervisor, you have a direct impact on these results.

Do you struggle with obtaining compliance and hesitate to address issues head-on? Are you unsure of how to handle your new authority over your work buddies? Are you new to supervising others?

Step Up to Supervisor is an interactive skills course focused on directing others and increasing your personal effectiveness as a supervisor. You will be able to immediately use what you learn in your day-to-day operations.

In Step Up to Supervisor you will learn to:

- Create an effective workplace based on respect and accountability.
- Avoid un-winnable power struggles and manage challenging employees.
- Help the front line be accountable, and look forward to coming to work
- Stay sane when nothing seems to be working.
- Practice techniques that encourage buy-in and responsible work habits.



● Participants

First time leads and supervisors, and high-potential employees who could fill these roles.

● PRICING

\$650 per person

Specialty pricing, per person:

\$585 for Alliance Members

● SCHEDULE

Thursday	September 20, 2018	8:30 pm - 4:30 pm
Friday	September 21, 2018	8:30 am - 4:30 pm
Thursday	October 25, 2018	8:30 am - 12:30 pm

The course is located in Durango, Colorado.

● REGISTRATION - Register by Friday, September 7, 2018

Ellen Babers, Mountain Mesa Training at ellen@mountainmesa.com, or call 970.247.3104

Professional Development Program



Registration Form for Step Up to Supervisor

Company			
Company Name			
Contact Person			
Contact	Phone:	Email:	
Billing Address			
City, State, Zip			

# of Participants for Step Up to Supervisor			
Category	# of Participants	Cost per Participant	Sub-total
Full Registration		\$650	
LPCED Alliance Members		\$585	
		Total	
Other, as noted			

Payment Method	Check one	Directions
Pay with check	<input type="checkbox"/>	Make check payable to Mountain Mesa Inc and mail to: Mountain Mesa, PO Box 3388, Durango, CO 81302
Pay by invoice	<input type="checkbox"/>	Provide purchase order number:

Participant		Participant	
Name		Name	
Email		Email	
Cell phone		Cell phone	
Title		Title	
Gender ___ Female ___ Male	Dietary Restrictions:	Gender ___ Female ___ Male	Dietary Restrictions:

Participant			
Name		Email	
Title		Cell phone	
Gender	___ Female ___ Male	Dietary Restrictions:	